



## Terms & Conditions of Derrings Kennels

### 1. Vaccinations

All annual vaccinations including kennel cough must be up to date.

Should the kennel cough vaccination be required please allow at least 7 days prior to your dog staying with us.

Please bring your up to date card with you on arrival.

### 2. Collections and drop offs

By owners or members of the same household only.

### 3. Payment

On collection only - no credit given.

Cash or cheque only.

### 4. Suitable Bedding

Machine washable bedding only i.e. no bean bags or duvets.

### 5. Veterinary treatment

Derrings Kennels is not responsible for any veterinary bills incurred during their stay with us.

### 6. Cancellation policy

We reserve the right to charge the dates and times originally booked when cancelled or adjusted within 7 days of the start date.

Please note this is only due to the high demand of limited places available.

### 7. Price structure

We do not operate a 24 hourly charging system.



Most Boarding establishments charge a whole day for both the day of arrival and collection, irrespective of what time you drop off or collect your animal. We operate a half daily charging system.

When a price per day is quoted this represents a working day as follows;

1. A morning Session 8am -9.39am which will represent a half daily charge.
2. An afternoon Session 4.30pm -6pm (weekends 3.30pm-5pm) which will represent a further half daily charge

Or any combination of the above, e.g. an afternoon & a morning, or a morning & an afternoon.

Therefore if an animal is dropped off during one morning session and collected during the morning session of the following day, this will represent a charge of a day and a half (2 mornings, 1 afternoon)

If an animal is dropped off during the morning of one day and collected during the afternoon of the next, this will represent a total charge of 2 days (2 mornings, 2 afternoons).

#### 8. Christmas /New Years and Bank Holiday

Charges and opening times vary.

Please email or phone for details.

#### 9. Kennel sharing

Dogs can only share a kennel if they live together at all times.

#### 10. Use of other kennels

Dogs cannot stay at Derrings Kennels if they have stayed at another boarding kennel within a month.

#### 11. On site

Please respect our signage of not entering the yard and closing the gates behind you -

This is for you and your dogs safety.

